

# Media Player Help

Thank you for choosing to hire a Highfields TV and media player. This guide will show you how to use the media player and common mistakes.

## Common mistakes:

"The media player is not responding". Most likely the media player remote is being aimed at the TV. This will not work. Your media player is likely to be hidden away from the TV in a store room or unit etc. Please aim the remote at the box.

"The media player won't turn on". At the back of the media player box, ensure the power cable is inserted in the dc 5v on the right, not AV input on the left.

If you have any issues or concerns please call the team on 01905 754158 for help.

Have a great show



## Step 1

Use the media player remote control and not the TV remote control to navigate through the player. Use the large circular button to move forward, up and down and through options.

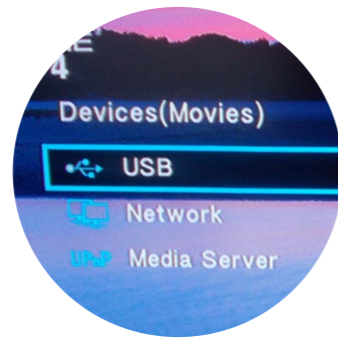
## Step 2

Ensure that the TV's source is on the correct HDMI input.



## Step 3

Ensure that the USB stick with the video you would like to use is inserted into the side of the media player.

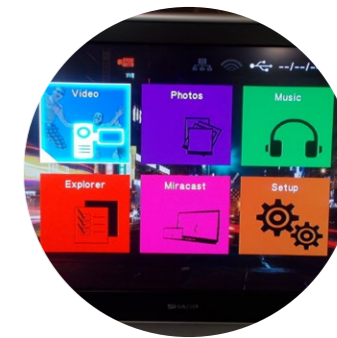


## Step 6

Select USB on this page:

## Step 5

Using the circular button on the media player remote, select VIDEO (top left) and click the centre button to select.

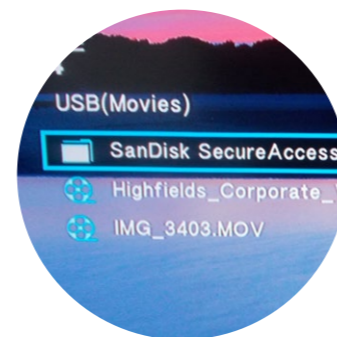


## Step 4

After a brief loading page, the main page you will see on the TV looks like this:

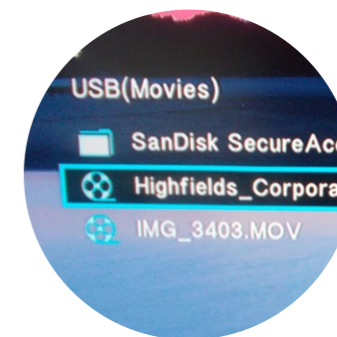
## Step 7

Select FAT32 (C:)



## Step 8

On this screen, scroll down to select a video file.



## Step 9

Click the central button to select.